

# Solution for your table of DECT headset .

## EHS Solution Support :

- 1.First of all ,Pls confirm DESK Phone whether support EHS
2. Version of Specific Desk Phone model are too old or not ?

Product Model	GXP2170
Part Number	9620006914C

### Software Version

Boot	1.0.7.2
Core	1.0.7.90
Base	1.0.7.95
Prog	1.0.7.97
Locale	1.0.7.94
Recovery	1.0.7.90

Webshop:  
<https://voip.world>

**Fanvil X3S**

Information Account Configur

**System**

- [Information](#)
- [Account](#)
- [Configurations](#)
- [Upgrade](#)
- [Auto Provision](#)
- [Tools](#)

System Information

Model: X3S

Hardware: 3.1

Software: 2.0.2.2677

Uptime: 00 : 11 : 18

Last uptime: 00:12:00

MEMInfo: ROM: (M) RAM: (M)

Network

Network

Line

Phone settings

Phonebook

Call logs

## Fanvil Phones

**Htek**

Home Account Network Function Keys Setting

Status

- **Version** ?

Product Model UC924

Firmware Version

BOOT--2.0.3.37(2016-04-01 11:58:00)

IMG--2.0.4.2.19(2017-04-27 08:30:00)

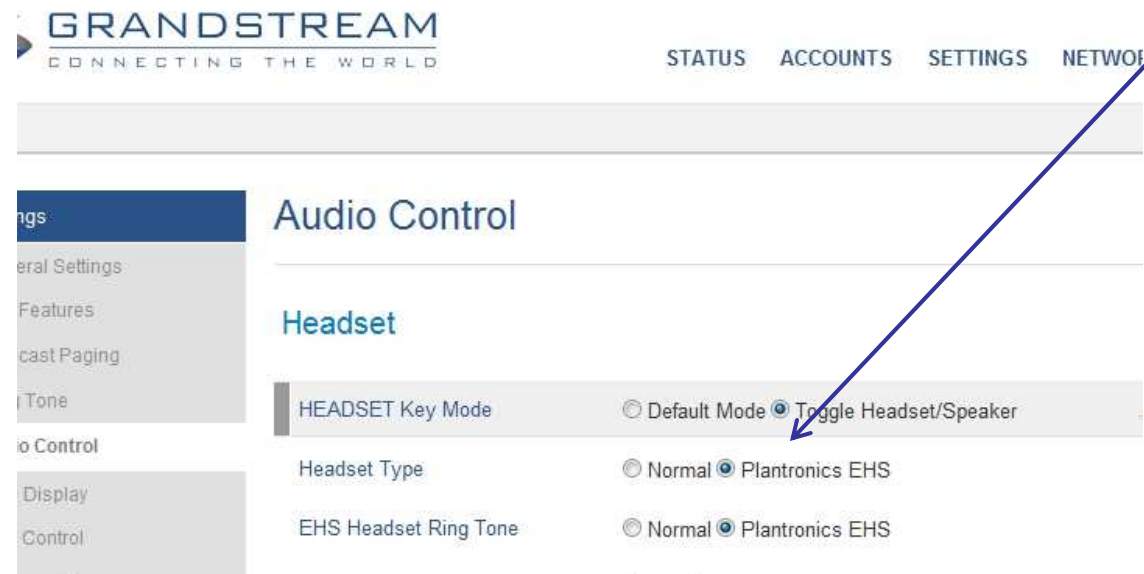
ROM--2.0.4.2.19(2017-04-27 08:30:00)

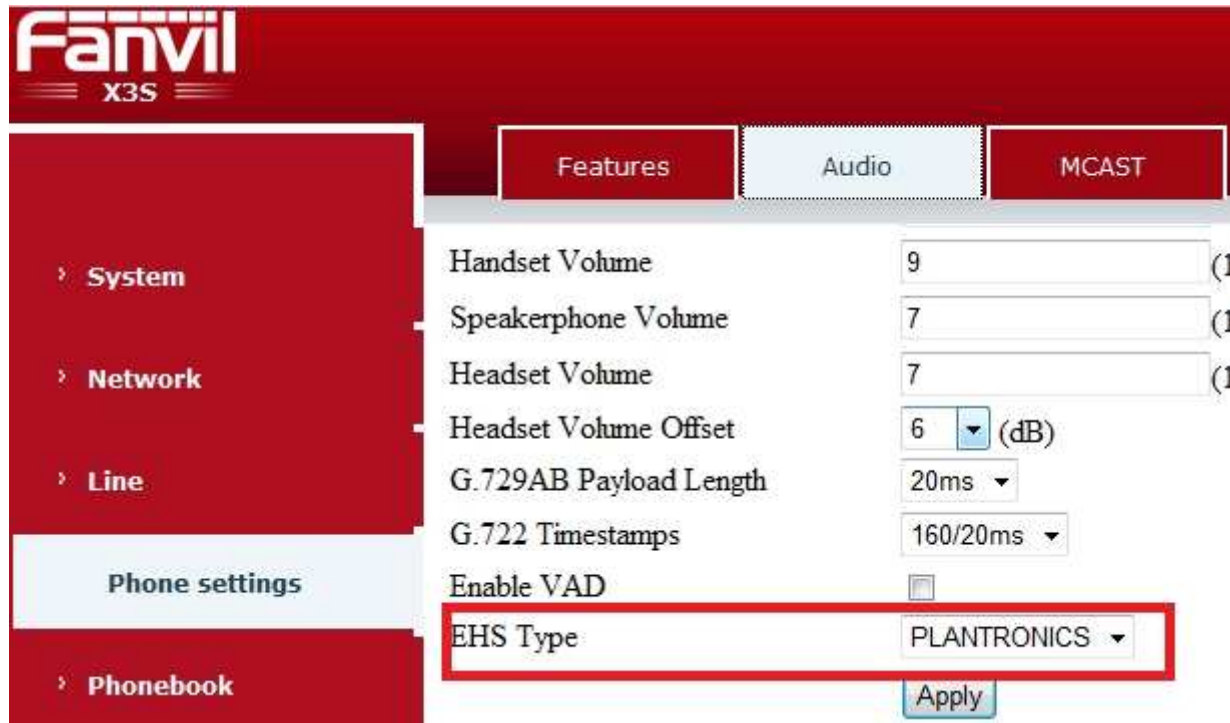
DSP--9.0.3(Patch 1.0.0)

## Htek Phones

3. Some of Desk Phone can support EHS but still need to do some settings on Desk Phone

1) **Fanvil** , **Grandstream** Desk Phone need to choose Plantronics EHS mode on their website





2). **Htek Phone** need to be on button of light  
 “Headset mode “ Screen also show headset mode as  
 picture instruction .



4. After proper setting up, please switch the inner software to DHS by call in from another telephone to the

5. Grandstream GXP2170, Fanvil X3SP, Htek UC924 with EHS hook on /off Series video we will send you by WeTransfer .

6. Grandstream with **Android version GXV3240** we always said EHS can not work with it .

# ZUM RJ09 CORD HEADSET

- THIS HEADSET WITHOUT MUTE FUNCTION WHEN ROTATION OF SOME POSITION ,WE HAVE MENTIONED THIS WITH MR GARY .